

Support at Home Pricing Schedule
Approved Home Care Provider – Community Qld
Pricing Schedule Last Updated on 01/11/2025

This schedule provides information on the price for common services you can access through a Support at Home. The costs will be deducted from your overall package budget. There are many other services you can access through a Support at Home that are not listed below. This may include allied health services, home maintenance, aids or equipment which may form part of your Care Plan. Services delivered as part of your Care Plan are GST-free. For further information, please see the provider’s full price list or contact the home care provider (details included below).

Provider Information about Service Delivery and Pricing

Grandfathered and transitioned HCP care recipients

HCP classification	Support at Home classification	Support at Home quarterly budget*	Support at Home annual amounts*
HCP Level 1	Transitioned HCP Level 1	\$2,746.63	\$10,986.50
HCP Level 2	Transitioned HCP Level 2	\$4,829.86	\$19,319.45
HCP Level 3	Transitioned HCP Level 3	\$10,513.83	\$42,055.30
HCP Level 4	Transitioned HCP Level 4	\$15,939.55	\$63,758.20

*Quarterly budgets and annual amounts are effective from 1 November 2025 and are subject to change in July each year in line with indexation.

Note: If previously paying and Income tested fee you may be required to contribute to the cost of your care by paying a client contribution fee assessed by Australian Government. Further information about your contributions is available on My Aged Care.

All previous HCP care recipients are ‘transitioned HCP care recipients’, with a subset having grandfathered provisions applied.

- Transitioned HCP care recipient: A Home Care Package recipient who transitioned to Support at Home on 1 November 2025. This also includes older people who were on the National Priority System prior to 1 November 2025 but had not received a Home Care Package.*

- Grandfathered HCP care recipient: A Home Care Package recipient who, on 12 September 2024, was either receiving a package, on the National Priority System, or assessed as eligible for a package. Grandfathering arrangements only apply to participant contributions and primary supplements.*

New Support at Home recipients as of November 1st, 2025

Classification	Quarterly budget*	Annual amount*
1	\$2,682.75	\$10,731.00
2	\$4,008.61	\$4,008.61
3	\$5,491.43	\$21,965.70
4	\$7,424.10	\$29,696.40
5	\$9,924.35	\$39,697.40
6	\$12,028.58	\$48,114.30
7	\$14,537.04	\$58,148.15
8	\$19,526.59	\$78,106.35

*Quarterly budgets and annual amounts are effective from 1 November 2025 and are subject to change in July each year in line with indexation.

Care Management

Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your Care Plan. Every Support at Home, including those being self-managed will require some level of care management.

As part of the Support at Home program, 10% of each participant's quarterly budget will go towards care management. These funds are combined with those of other participants at each Communify branch to ensure coordinated, high-quality care management. Communify is committed to providing inclusive, personalised, and person-centred care. We meet every participant in person for sign-ups, reviews, and, wherever possible, regular check-ins — because genuine connection matters.

Current Service Prices

Price for Common Services	How the provider delivers services	Standard Hours (6am to 8pm) **	Non-Standard Hours	Saturday	Sunday	Public Holiday
CLINICAL SUPPORTS						
Nursing (Per hour)	Providers own registered nurses	\$157	^^	^^	^^	^^
Allied Health and other therapeutic services	Associated providers	Quoted individually to suit your plan				

INDEPENDENCE						
Personal care (Per hour)	Providers own support workers	\$95	N/A	\$142.50	\$190	\$190
Social support and community engagement	Providers own support workers	\$94	N/A	N/A	N/A	N/A
In-home respite (Per hour)	Providers own support workers	\$95	N/A	\$117	N/A	N/A
Transport	Providers own support workers	\$71	N/A	N/A	N/A	N/A
Therapeutic services for independent living	Associated providers	Quoted individually to suit your plan				
In-centre respite (Per hour)	In Centre – Paddington Day Respite Centre	L 1 - 4 \$16 L 5 - 7 \$32 L 8 \$56	N/A	N/A	N/A	N/A
Assistive technology and home modifications	Associated providers	Quoted individually to suit your plan				
EVERYDAY LIVING						
Domestic Assistance	Providers own support workers	\$95	N/A	N/A	N/A	N/A
Home maintenance and repairs	Associated providers	Quoted individually to suit your plan				
Meals	Meal delivery (per meal)	\$15	N/A	N/A	N/A	N/A
Meal Preparation	Providers own support workers to prepare in home	\$95	N/A	N/A	N/A	N/A
CARE MANAGEMENT						
Care Management	Inclusive, individual, boutique and person-centred care.	\$120	N/A	N/A	N/A	N/A

^^Weekend and public holiday nursing service is brokered. Individual prices will be available at time of care planning and/or time of booking. Otherwise, all other nursing services are supplied in home.

***Communitify supply support services between the hours of 6am and 8pm, and charge only the standard hourly rates for these services. Due to such an expansive range of service delivery in the standard hours, we do not service non-standard hours outside of these times.*

Full Price List	
URL	https://communify.org.au/core-programs/support-at-home/
Document	https://communify.org.au/core-programs/support-at-home/

Provider contact details	
Email	Sah@communify.org.au
Phone	07 3128 0110

Note: This information is maintained by the Australian Government Department of Health. While the Department has exercised due care in collating the material contained on this Website, it does not guarantee the accuracy, currency, or completeness of the information nor the quality and suitability of the services listed.