

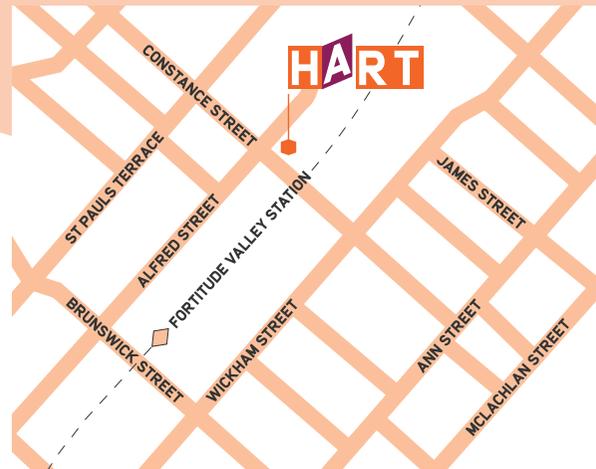


Who is HART4000?

Our team can work with anyone who may be experiencing homelessness or is at risk of becoming homeless.

We believe that housing is a basic human right and we help people to find a home that is right for them.

Supporting our community on all sides.



Opening Hours

Monday–Friday, 9am–5pm (closed public holidays)

Proudly supported by the



Maida Lilley Community Centre
Lvl 1, 5 Green Square Close (cnr Alfred & Constance Sts)
PO Box 584, Fortitude Valley Qld 4006
P 07 3004 0100 **F** 07 3366 7845
E info@hart4000.org.au

community.org.au

HART4000 is a program of Communityfy.

Communityfy pays its respects to the traditional custodians across the lands in which we work, and we acknowledge the elders past, present and emerging.

Communityfy is committed to being an inclusive organisation. We recognise that we work across diverse communities and welcome and encourage participants from all backgrounds and experiences. We strive to embrace the diversity of people from all ages and genders, Aboriginal and Torres Strait Islander peoples, culturally and linguistically diverse groups, the LGBTIQ+ community, people seeking asylum, refugees and people living with a disability.



HOMELESSNESS ASSESSMENT
AND REFERRAL TEAM

Helping people who are homeless or at risk of becoming homeless



■ What is homelessness?

You can be considered to be experiencing homelessness or at risk of homelessness if you are:

- Sleeping rough
- Staying with friends, family or 'couch surfing'
- Sleeping in a car, caravan park or in low cost hotel
- Staying in other temporary accommodation
- Staying in emergency accommodation or a refuge
- At risk of being evicted due to rent arrears, mortgage stress or other factors

At HART4000 we know that every person who approaches our service is facing a unique set of challenges. We offer a personalised response to individual housing needs with a focus on achieving sustainable outcomes.

■ HART4000 can help you with:

- Finding sustainable housing that is suitable to your needs
- Housing advocacy and support
- Case coordination and planned support to help achieve your housing goals
- Direct referrals to emergency accommodation providers
- Referrals and assistance with community and social housing providers including applications, support letters, bond loan and rental grants
- TICA checks

■ How to access HART4000?

HART4000 supports adults who are experiencing or at risk of homelessness in the Brisbane City Council region.

Drop in, call or email to make an appointment with our Homelessness Intervention Workers.

To view our privacy policy online visit [communitify.org.au/privacy](https://www.communitify.org.au/privacy)

■ HART4000 can also provide you with information and referrals to access other supports including:

- Tenant advice and advocacy
- Centrelink
- Emergency relief agencies
- Legal support
- Financial counselling
- Youth services
- LGBTIQ support
- Culturally specific support
- Mental health support
- Counselling
- Family support
- Alcohol and other drug support
- Health and disability services

Domestic and family violence

1800RESPECT: 1800 732 732
Australia's national sexual assault, domestic and family violence counselling service, available 24 hours / 7 days.

After-hours support

HOMELESS HOTLINE: 1800 474 753
The service operates 24 hours / 7 days.

IMPORTANT: If it is an emergency – if anyone is in immediate danger, please call 000.

■ About Communitify

Communitify offers support to people experiencing challenges relating to ageing, disability, mental health, child safety, parenting, financial hardship, food security, addiction and homelessness.

We also provide childcare, housing, support for people seeking asylum, community engagement and participation, and access to community spaces.

07 3510 2700
[communitify.org.au](https://www.communitify.org.au)

